



DECLARATION

#4

As the below-named inventors, we declare that:

Our residences, post office addresses, and citizenships are as stated below under our names.

We believe we are the original, first, and joint inventors of the subject matter claimed and for which a patent is sought on the invention entitled "AUTOMATED SOFTWARE UPGRADE UTILITY," the specification of which was filed in the U.S. Patent and Trademark Office on September 18, 2000, and assigned application number 09/664,459 (Attorney Docket No. 11041-8265US1) which claims the benefit of U.S. Provisional Application No. 60/155,502 filed September 22, 1999.

We have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment specifically referred to above.

We acknowledge our duty to disclose information which is material to the patentability of this application in accordance with 37 C.F.R. § 1.56(a).

We further declare that all statements made herein of our own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that the making of willfully false statements and the like is punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and may jeopardize the validity of any patent issuing from this patent application.

Philip M. Denby
Philip M. Denby

Date 12/18/00

Residence : City of Everett
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Douglas L. Hughes

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Jonathan D. Fletcher

Date _____

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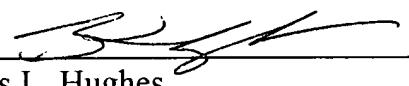
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